



Housing Modifications for People with Challenging Behaviours e-Learning Series:

Session One – Part B

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Clinical Service Advisors, Enable NZ Date: March 2025



Karakia Timatanga (Opening Karakia)

Whakataka te hau ki te uru Whakataka te hau ki te tonga Kia mākinakina ki uta Kia mātaratara ki tai E hī ake ana te atākura He tio, he huka, he hauhū **Tīhei mauri ora!**

ocean

- Cease the winds for the West Cease the winds from the South Let the breeze blow over the
- Let the red-tipped dawn come with a sharpened air A touch of frost, a promise of a glorious day

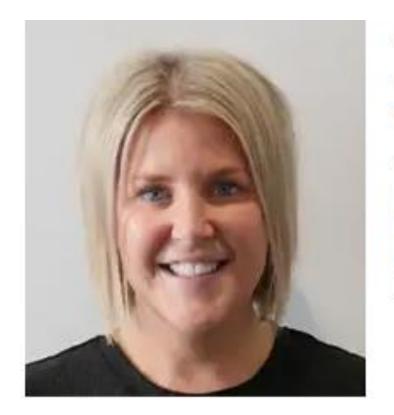


Presenters



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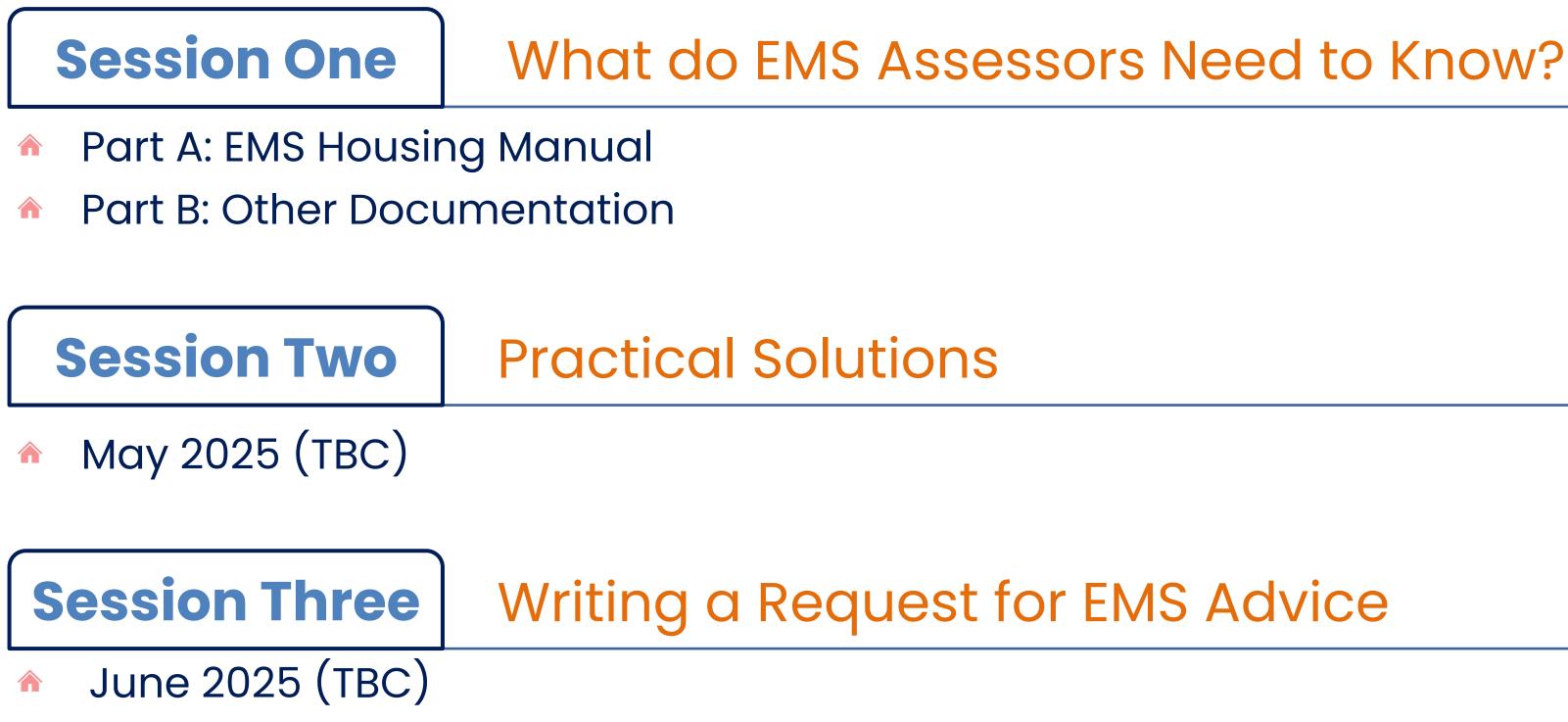


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What's the plan Housing Modifications for People with Challenging Behaviours e-Learning series:





Objectives: Session One (Part B)

- Increase EMS Assessors understanding of 'what is challenging behaviour?', as defined by The Ministry.
- Increase EMS Assessors knowledge & understanding of the Ministry criteria and processes for housing modifications for people with challenging behaviours.
- Increase awareness of all relevant documentation and where to find.





Restraint Minimisation What do we need to consider?



Please refer to "Restraint minimisation - what do we need to consider for ACC and Whaikaha Assessors "

webinar - https://www.enable.co.nz/tools-resources/trainingtutorials/assessor-education-webinars

movement?

- Is the solution going to restrict movement and/or access?
- What is the intent of the modification?
- Is the solution the least restrictive option?
- Have you peer reviewed?



Restraint minimisation - What do we need to consider for ACC and Whaikaha Assessors?" webinar. (2024) & Ngā Paerewa Health and Disability Services Standard NZS 8134:2021. (2021

What is normal freedom of

Behaviour Support Services

- Explore is the Ministry's single contracted provider for Behaviour Support Services (BSS) for people under 65 and DSS funding.
- A referral to Explore needs to be made via NASC
- As well as BSS, Explore provides other services under "Embracing Autism".
- Explore's contract does not cover Age-related disability & Long-Term Chronic Health Conditions







Practice Guideline: Interface between Needs Assessment and Service Coordination (NASC) and Equipment and Modification Service (EMS)

Assessors and Providers – September 2015

4.1.1. Indicators for Liaison between NASC and EMS Assessors (Table 2)

Group

Rationale

People with behavioural needs who may require Equipment Modification Services.

NASC need to determine the range of services that are being accessed by the person, including a referral to Behavioural Support Services (BSS) if appropriate. This also includes the natural supports that are available to them in the community.

BSS may be required, and assessment and planning needs to be coordinated to achieve the most effective outcomes.

Where the EMS recommended solution is a restraint the interagency team (NASC, EMS Assessor and BSS), discussion is to agree that the solution integrates with the BSS plan and any other identified support needs.



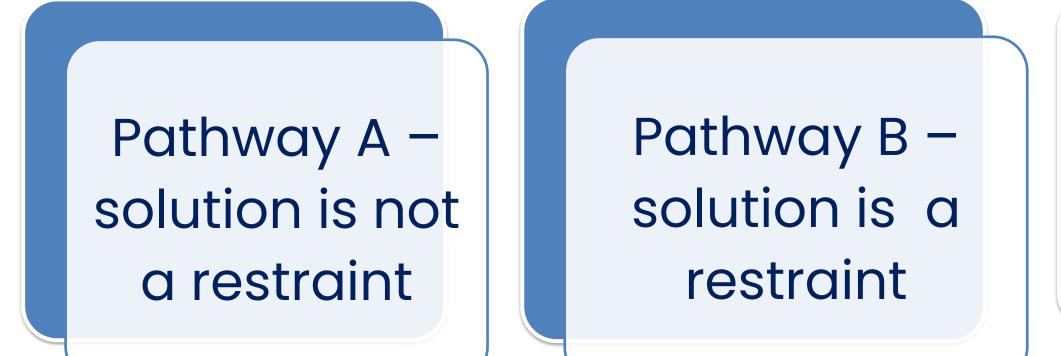
Practice Guideline, 2015 (4.1.1) Table 2)

Status

Required and mandatory

NASC collaboration is required before an EMS service request is made for a solution that is a restraint.

Practice Guidelines: Appendix 3 Pathways



Principles – "any EMS Solution recommended will be the least restrictive and invasive option to meet the identified need"



Practice Guideline: Interface between Needs Assessment and Service Coordination and Equipment and Modification Service Assessors and Providers. (2015) & Practice Guidelines Addendum – Management of Housing Modifications and Behaviour Support Requirements. (2018



Practice Guidelines: Pathway A

Pathway A solution is not a restraint

Person is already known to NASC Or A referral has been made to NASC



Practice Guideline: Interface between Needs Assessment and Service Coordination and Equipment and Modification Service Assessors and Providers. (2015)



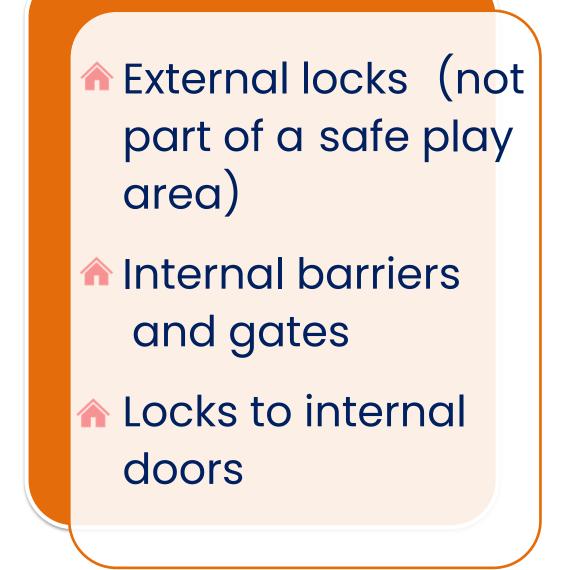
Practice Guidelines: Pathway B

Pathway solution is a restraint The EMS and NASC Joint Report is mandatory

Solution integrates with the Behaviour support plan



Practice Guideline: Interface between Needs Assessment and Service Coordination and Equipment and Modification Service Assessors and Providers. (2015)



Practice Guidelines Addendum Management of Housing Modifications and Behaviour Support Requirements (2018)

HEALTH Disability Support Services Equipment and Modification Service for People with challenging Behaviour

Addendum to

Practice Guideline: Interface between Needs Assessment and Service Coordination and Equipment and Modification Service Assessors and Providers, Ministry of Health, September 2015.

The attached document is an addendum to the Practice Guideline to clarify the process when assessing for, and recommending Ministry of Health funded Equipment and Modification Services (EMS) through Pathway B as set out in the Practice Guideline: Interface between Needs Assessment and Service Coordination and Modification Service

Assessors and Providers, Ministry of Health, September 2015. The document refers to the following EMS solutions that provide safety for the person and their family / whānau while waiting for Behavioural Support Services. 1. Provision of a lock on an external door which forms part of an outdoor safe play

- Fitting of locks to kitchen / bathroom cupboards or drawers.
- The process change will be effective from 1 January 2019.

Phil Wysock

Management of Housing Modifications and Behavioural Support Requirements This document should be read alongside Appendix Three of the Practice Guideline: Interface between Needs Assessment and Source Coordination and Sourcement and Madification Source Assessment and Providers (Minister of Variable Sourcement and Service Coordination and Equipment and Modification Service Assessors and Providers (Ministry of Health; September

Appendix Three outlines the requirement for a documented interagency process to be completed to ensure the solutions Appendix mine outlines the requirement for a occumented interagency process to be completed to ensure the solutions put in place provide safety for the person and their family / whānau. The documented solution should be the least put in place provide safety for the person and their family / whanau. The occumented solution should be the reast restrictive and invasive option to meet the identified need. The service provided should be appropriate, safe and follow best practise for both the assessment process and the Equipment and Modification Services (EMS) solution provided.

he impact of locking devices on doors is restriction of a person's normal freedom of movement. This impact becomes inpact or locking bevices on boors is restriction of a person's normal needon of movement. This impact becomes invironmental restraint.' When a person's environment is intentionally restricted by having restraints eg locking ices on doors, the following points must be considered and documented in the EMS proposal:

Clinical justification - the use of the restraint is a clinical decision and only used in the context of good clinical practise. Please note: The EMS Assessor needs to clearly document why the restraint is needed eg a child is absconding from eir play area, and what measures are in place to support the child to engage in play eg the child is provided with use of a lock on a door does not restrict the normal movement of others e is a documented fire safety plan in place.

e is a documented net safety plan in place. te: The fire safety plan is to ensure the family have discussed and are all aware of how to exit the property in r an emergency eg a me). 'ry of Health's clarification of NZ 8134.2:2008 Health and Disability Services (Restraint Minimisation and Safe

refers to specific situations as detailed below and should **not** be applied to **all** situations where a child with pecific situations an EMS Assessor may present a proposal to the EMS Provider for consideration on a

es are actively involved with the family

s been made to Behavioural Support Services (BSS) and

on the BSS wait list to be assessed or awaiting intervention. utions are not intended to replace Behavioural Support Services but rather to support the family

ck on an external door which forms part of an outdoor safe play area iging behaviour may abscond from their safe play area a proposal may be considered for a lock

ick on the external door is to enable the child to be safe within home and their outside play sure there is a plan in place which promotes appropriate play opportunities for the child. A

nen/bathroom cupboards or drawers (oven power source, food storage area, cupboards

ehaviour does not respond to the usual behavioural strategies eg kiddilocks, used by sharp objects or accessing food storage areas, then an EMS Assessor can present a

aviour is placing both themselves and their family at risk by tampering with a power

Id into a bathroom or kitchen or other room to be restricted then a behavioural posal being presented to the EMS Provider, as documented in Table 1 of the



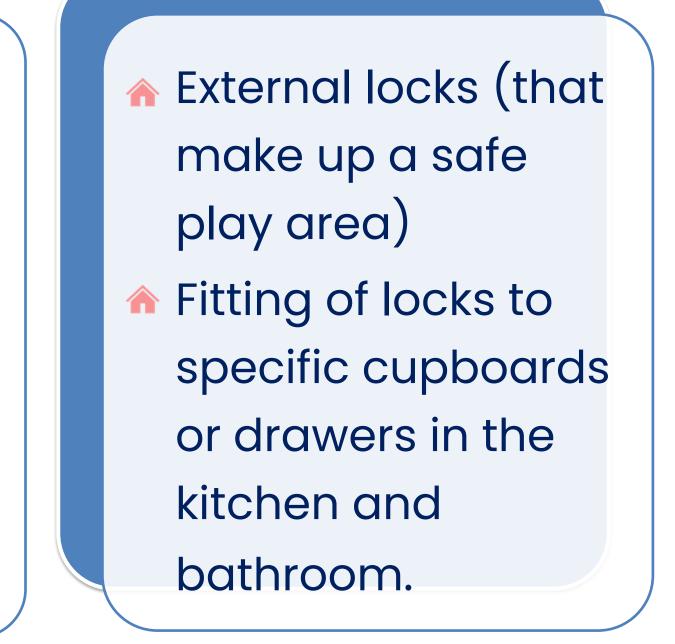
Practice Guidelines: Addendum 2018

Pathway B addendum – solution is a restraint

Person is known to NASC and Person has been referred to Explore and Person on waiting list.



Practice Guideline: Interface between Needs Assessment and Service Coordination and Equipment and Modification Service Assessors and Providers. (2015) & Practice Guidelines Addendum – Management of Housing Modifications and Behaviour Support Requirements. (2018



Summary (Parts A and B)

- What are challenging behaviours?
- Assessment, Eligibility and Access criteria.
- Relevant sections in the EMS Housing Modifications Manual.
- Interagency approach
- Least Restrictive Solution / Restraint minimisation
- Pathways A, B and Pathway B Addendum
- Home Owner Responsibility.
- Parental / Caregiver Responsibility
- Where can I go to for help?



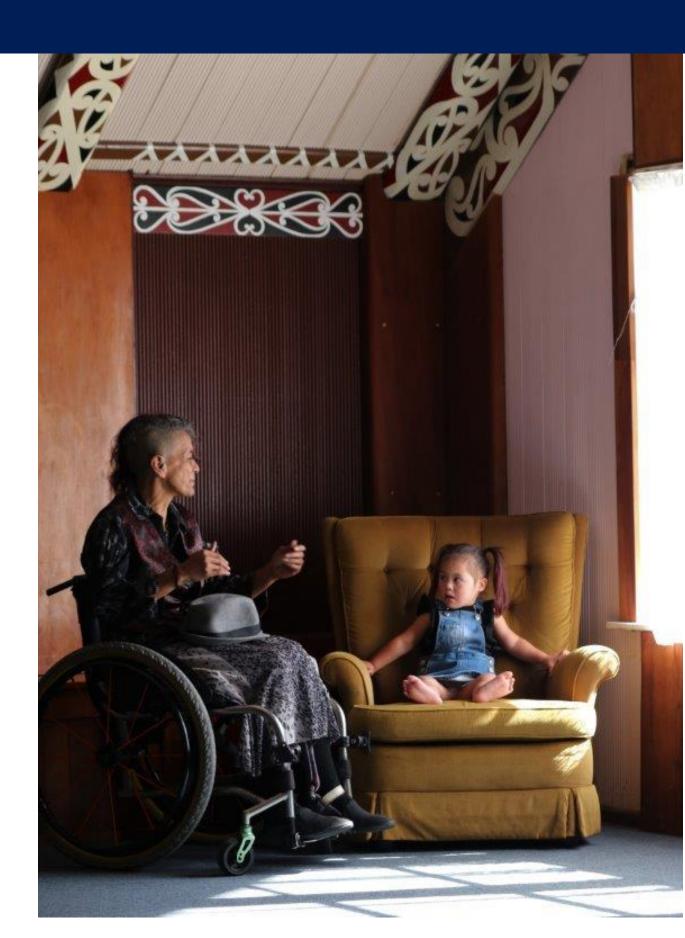




If you have any questions, please send an email through to:

<u>csa@enable.co.nz</u> with title of "**CB e-learning session one**" in the subject line.





Karakia Whakakapi (Closing Karakia)

Kia whakairia te tapu Kia wātea ai te ara Kia turuki whakataha ai Kia turuki whakataha ai Haumi e, Hui e, Tāiki e!

Restrictions are moved aside So the pathways are clear To return to everyday activities



References and Resources

Consultation with an EMS Advisor. (2021). https://www.disabilitysupport.govt.nz/assets/Consultation-with-an-EMSassessorl.pdf

ENAH103 - Housing Modification Schedule Summary. (2013). https://www.enable.co.nz/tools-<u>resources/forms?q=modification+schedule&topic=&document-type=</u>

ENAH112 – Request for EMS Advice https://www.enable.co.nz/tools-resources/forms/request-ems-advice

EMS Housing Modifications Manual https://www.disabilitysupport.govt.nz/providers/equipment-and-modificationservices/manuals-and-practice-guidelines#manuals-for-providers-and-emsassessors





EMS and NASC Joint Report (2015). Appendix 1 https://www.disabilitysupport.govt.nz/providers/equipment-andmodification-services/manuals-and-practice-guidelines#practiceguidelines

Explore Hapainga Ora. (n.d.). https://explorewellbeing.org.nz/our-services/behaviour-support/

Housing Modification Process Checklist for Whaikaha Assessors. (n.d.).

https://www.enable.co.nz/tools-resources/forms/housingmodification-process-checklist-for-whaikaha-assessors

Housing Modifications Guide Booklet. (2023). https://www.enable.co.nz/tools-resources/forms/whaikaha-housingguide-booklet



Housing Modifications Schedule. (2013). <u>https://www.enable.co.nz/media/documents/housing-modification-schedules-2013-enable-new-zealand-(8).pdf</u>

Ngā Paerewa Health and Disability Services Standard NZS 8134:2021. (2021). <u>https://www.standards.govt.nz/shop/nzs-81342021/</u>

 Practice Guidelines Addendum – 2018 – Management of Housing Modifications and Behaviour Support Requirements. (2018).
<u>https://www.disabilitysupport.govt.nz/assets/Addendum-to-Challenging-</u>
<u>behaviour-practice-guidelines-20181.pdf</u>
AND
<u>https://www.disabilitysupport.govt.nz/assets/Management_housing_modifica</u>

tions1.pdf



 Practice Guideline: Interface between Needs Assessment and Service Coordination and Equipment and Modification Service Assessors and Providers. (2015).
<u>https://www.disabilitysupport.govt.nz/assets/Practice-guideline-interfacebetween-NASC-and-EMS-providers-20151.pdf</u>

 "Restraint minimisation - What do we need to consider for ACC and Whaikaha Assessors?" webinar. (2024).
<u>https://www.enable.co.nz/tools-resources/training-tutorials/assessor-education-webinars</u>

