The process of getting ACC rehabilitation equipment through Enable New Zealand

START

Following an injury if you find it hard to complete everyday activities

Contact ACC

You or your treatment provider can contact ACC to discuss challenges you're experiencing as result of your injury.

Assessment

In some cases, ACC will need more information and will arrange an assessment with an assessor.

Types of assessors include Occupational Therapists, Physiotherapists, **Speech and** Language therapists

Solution

If funding is approved, simple equipment (like knee scooters, shower stools, and walkers) are provided as soon as possible.

Complex equipment (like adjustable beds, hoists, and power wheelchairs) take longer to provide.

ACC makes the decision to fund or not fund the equipment.

Clinical Advisory Service

If the equipment is complex or advice is needed, Enable New Zealand's clinical advisory service works with assessors to find the best equipment solution.



Delivery & Installation

Equipment is dispatched from one of our three warehouses across New Zealand, or sometimes it will come to you directly from our suppliers. Your assessor will organise the right people for set up and installation of complex equipment.

Trial

Your assessor may trial the equipment with you to make sure it works for you.

Outcome **Your daily** activities become easier!





Order

An order is placed with **Enable New** Zealand from - ACC, - An assessor -or through MVACC (ACC's selfservice portal)





He Kaupare. He Manaaki. He Whakaora.

prevention.care.recovery.